

"Masterpieces of the Prado Museum" Tutorials Reunidas Rules for Group Visits to the Museum

The Prado Museum tutorials usually take place on Wednesdays from 3:30-5:30 p.m., but new groups at different hours (such as in the morning) may be scheduled, depending on the number of students enrolled.

Tutorials last two hours per session.

Group visits take place under the supervision of a Professor or Department adjunct.

Students must arrive at the Museum at least 20 minutes before the assigned time of the visit in order to carry out all the required preparations prior to the visit (such as security controls and the distribution of headsets).

PUNCTUALITY

Students must respect the schedules set for their visit. The group will not delay the beginning of class as a result of a tardy student. A delay may mean, not only that important information is missed, but that the museum may not permit a student's entrance to join the group.

Prado Museum Rules for Group Visits

In order to expedite the access to the Museum, it is recommended that the members of the groups not carry backpacks and packages. If you bring them, you have the possibility of depositing them in the storage carts specially set up for this use, as long as the capacity of the luggage room allows it.

The left luggage service is free for all Museum visitors. The capacity of the lockers is limited. Items that may not be taken into the museum exhibition areas and must be deposited in the lockers include:

- Backpacks, suitcases, bags and packages with dimensions equal to or greater than 40 x 40cm, in height or width.
- Non-collapsible umbrellas and metal-tipped walking sticks
- Sharp and cutting objects.
- Food and drinks, even if they are stored inside bags or backpacks.
- Folding chairs, chair-type canes or similar (except prior authorization)
- Any object that the security staff considers to be a risk to the works of art or visitors.

Coats, bags, umbrellas and those objects that are not convenient to carry because of their size, or for security reasons, can be deposited in the locker room.

The Prado Museum Security Regulations

Photography and videos are not permitted. Eating and drinking are not allowed except in authorized spaces.

It is strictly forbidden to enter the building with objects or substances that may pose a risk to the integrity of people or museum items, including:

- Weapons, ammunition, and hazardous substances and materials.
- Objects or packages that, due to their size, cannot pass through the security scanner.
- All types of animals, except guide-dogs or therapeutic assistants with the corresponding accreditation.
- Scooters, skateboards, bicycles, or skates.
- Artworks.
- Any other object that the security personnel considers to be a risk.

Access to the Museum will not be allowed to people who are clearly intoxicated or with symptoms of being under the influence of drugs.

When entering the building, visitors must pass the security controls established by the Museum.

All bags and packages must pass the control of the security scanner.

Updated 11/21/2022