



The Retiro Park



Puerta del Sol



Barrio de las Letras

General conditions

- All tours are limited to 30 people for walking tours and to 20 people for bike and skating tours and for groups of people with disabilities.
- An official guide will accompany each group during the whole tour.
- Groups are closed 15 minutes before the start of the tour. Please make sure to be on time.
- Users must pay for additional services not included in the price of the tour (entry to museums and monuments, bike rentals or buses or others), where necessary.
- The Programme of Official Guided Tours will not be held responsible for any accidents occurring during the tour, in the buildings or at the locations included as part of the tour due to the negligence of visitors.
- Organizers reserve the right to alter or cancel tours and visits, admission to monuments and scheduled times, provided that there are justifiable causes, which will be explained to the group prior to each departure.
- The use of cameras and video recorders is forbidden during the tour without prior permission from tour staff or employees of related services.

Changes, cancellations and refunds

- No refunds or exchanges will be allowed if changes to the route or the duration of the route are for reasons beyond the organizer's control.
- When you purchase your ticket, check that the tour, the date and the time appearing on your tickets are the correct ones, as no refunds or exchanges are allowed, except when they are for reasons that can not be attributed to the clients.
- If a tour is cancelled for reasons that can not be attributed to the client, the ticket can be exchanged for another one of the same price. The client is free to choose which one as long as there are still places available.
- If an exchange is not possible, clients have the option to instigate the pertinent administrative procedures to have the price of the tickets refunded.

Plaza Mayor Tourist Center

- ✉ Plaza Mayor, 27 | 28012 Madrid | ☎ Sol
- ☎ Tel: +34 914 544 410
- @ turismo@esmadrid.com
- 🌐 www.esmadrid.com



PRODUCTO
OFICIAL
OFFICIAL
PRODUCT

M
GUIDED
TOURS

Essential Madrid

English

iMADRID!

ESSENTIAL MADRID

We provide three different tours to help visitors to discover the essential characteristics of Madrid:



ESSENTIAL MADRID I Hapsburgs and La Latina

Departs from the Plaza Mayor and heads towards the Royal Palace and surrounding area, crossing the Viaduct to discover the very origins of the city of Madrid. The tour takes you past the city's last vestiges of medieval times, such as Plaza de la Paja, Plaza de San Andrés, Costanilla de San Pedro and Calle del Cordón, before coming to an end at Plaza de la Villa.

ESSENTIAL MADRID II From the Hapsburgs to the Bourbons

From Plaza Mayor to Puerta del Sol we trace the legacy of the Hapsburg and Bourbon dynasties in Madrid, seeing some of the key sights no visitor should miss. The route takes in traditional shops, churches, convents, inns, palaces and theatres, places steeped in history which make this tour a must.

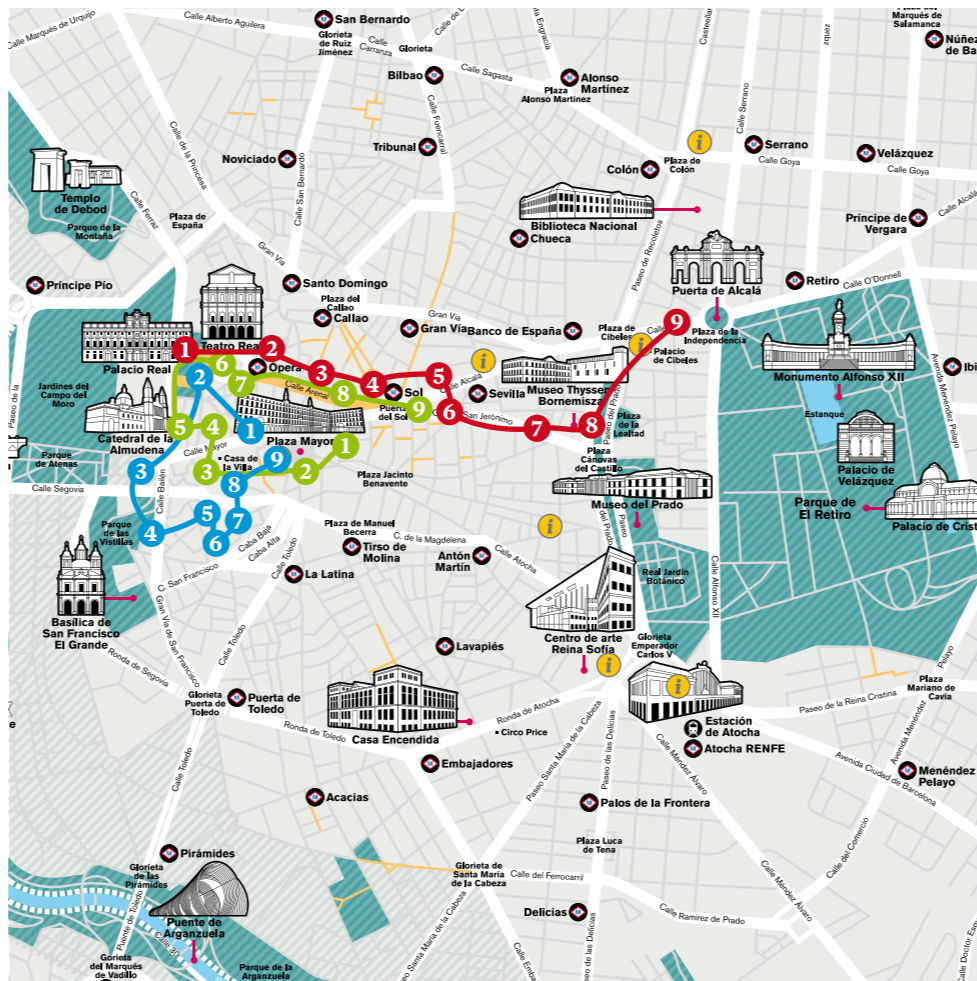
ESSENTIAL MADRID III The Bourbons and the Art Walk

Following the arrival of the Bourbon dynasty, Madrid's streets, buildings and customs underwent a transformation. Museums, libraries and academies changed the appearance of the city and are still major landmarks today. From the Royal Palace, refurbished by Philip V, to Puerta de Alcalá gate, built by order of Charles III, and the Art Walk, our visit to Bourbon Madrid will include fountains, palaces, gardens and monumental buildings which changed the face of the capital in line with the style favoured in the courts of Europe.

- 1 Plaza Mayor Tourist Center
• Plaza Mayor, 27
- ☎ Sol
- 🕒 Monday-Saturday 12:00 noon. Sunday 10 am
Duration: 1 1/2 - 2 h

- 1 Plaza Mayor Tourist Center
• Plaza Mayor, 27
- ☎ Sol
- 🕒 Monday-Saturday 4 pm
Sunday 12:00 noon.
Duration: 1 1/2 - 2 h
- ♿ Specially adapted tour for the physically and visually Handicapped

- 1 Plaza de Oriente -
Next to the statue of Felipe IV
Ópera
- 🕒 Wednesday-Saturday 6 pm
Duration: 1 1/2 - 2 h.
- ♿ Specially adapted tour for the physically and visually Handicapped



ESSENTIAL MADRID I

- 1 Plaza Mayor
- 2 Plaza de Oriente
- 3 Viaducto
- 4 Vistillas
- 5 Plaza de la Paja
- 6 Plaza de San Andrés
- 7 Costanilla de San Pedro
- 8 Calle del Cordón
- 9 Plaza de la Villa

ESSENTIAL MADRID II

- 1 Plaza Mayor
- 2 Plaza del Conde de Miranda
- 3 Plaza de la Villa
- 4 Calle Mayor
- 5 Catedral de la Almudena
- 6 Plaza de Oriente
- 7 Plaza de Isabel II
- 8 Calle del Arenal
- 9 Puerta del Sol

ESSENTIAL MADRID III

- 1 Plaza de Oriente
- 2 Plaza de Isabel II
- 3 Calle del Arenal
- 4 Puerta del Sol
- 5 Calle de Alcalá
- 6 Carrera de San Jerónimo
- 7 Plaza de las Cortes
- 8 Paseo del Prado
- 9 Plaza de Cibeles – Puerta de Alcalá



Plaza Mayor

Prices

Walking tours 5,90 €

Children under 5 free
(Max. 3 children per adult. Tickets for children must be collected at Plaza Mayor Tourist Center).

Purchase tickets for all three ESSENTIAL MADRID tours and get a 20% off each one!

Ticket Sales

Plaza Mayor Tourist Center

- 1 Plaza Mayor, 27
- ☎ Sol
- 🕒 Mon-Sun 9:30 am to 8:30 pm.
- ☎ Call Center: 902 221 424
Bankia ATMs / cash dispensers
- 🌐 www.entradas.com

Ticket collection

- Bankia ATMs / cash dispensers (using the same card used to purchase the tickets).
- Print your ticket at home: from the screen confirming your purchase or using the “Check your purchase” option on the entradas.com website.
- Changes, cancellations and refunds: check with the Official Guided Tours Programme ticket desk at the Plaza Mayor Tourist Center.



Catedral de la Almudena